

Making Sense of Sense-Making: Uncovering Dervin's Hermeneutic Intentions

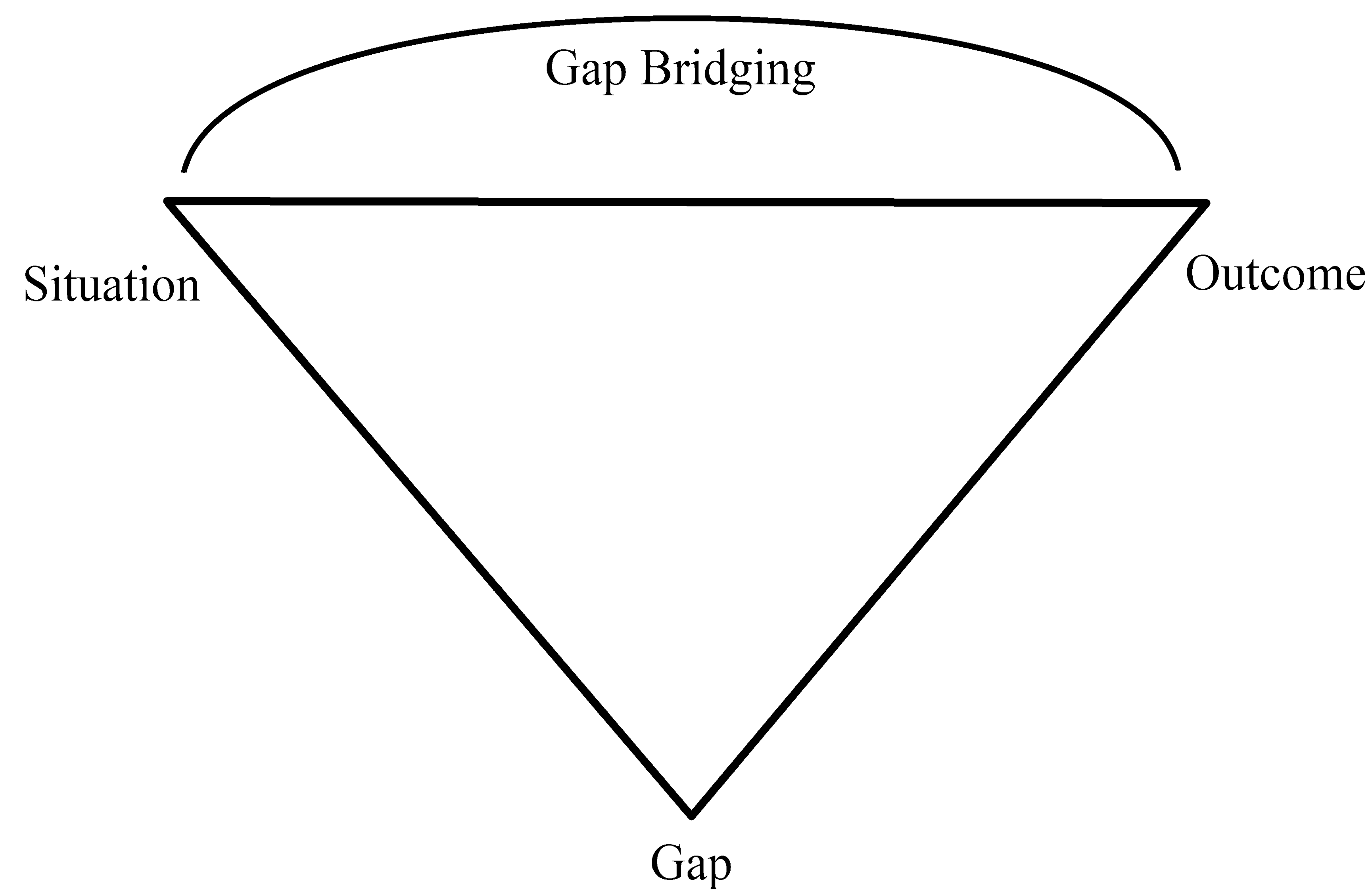
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Dervin is surprisingly vague about gap-bridging, a fundamental component of her theory and ultimately fails to describe how sense is actually made (Savolainen, 1999; Kari, 2001)

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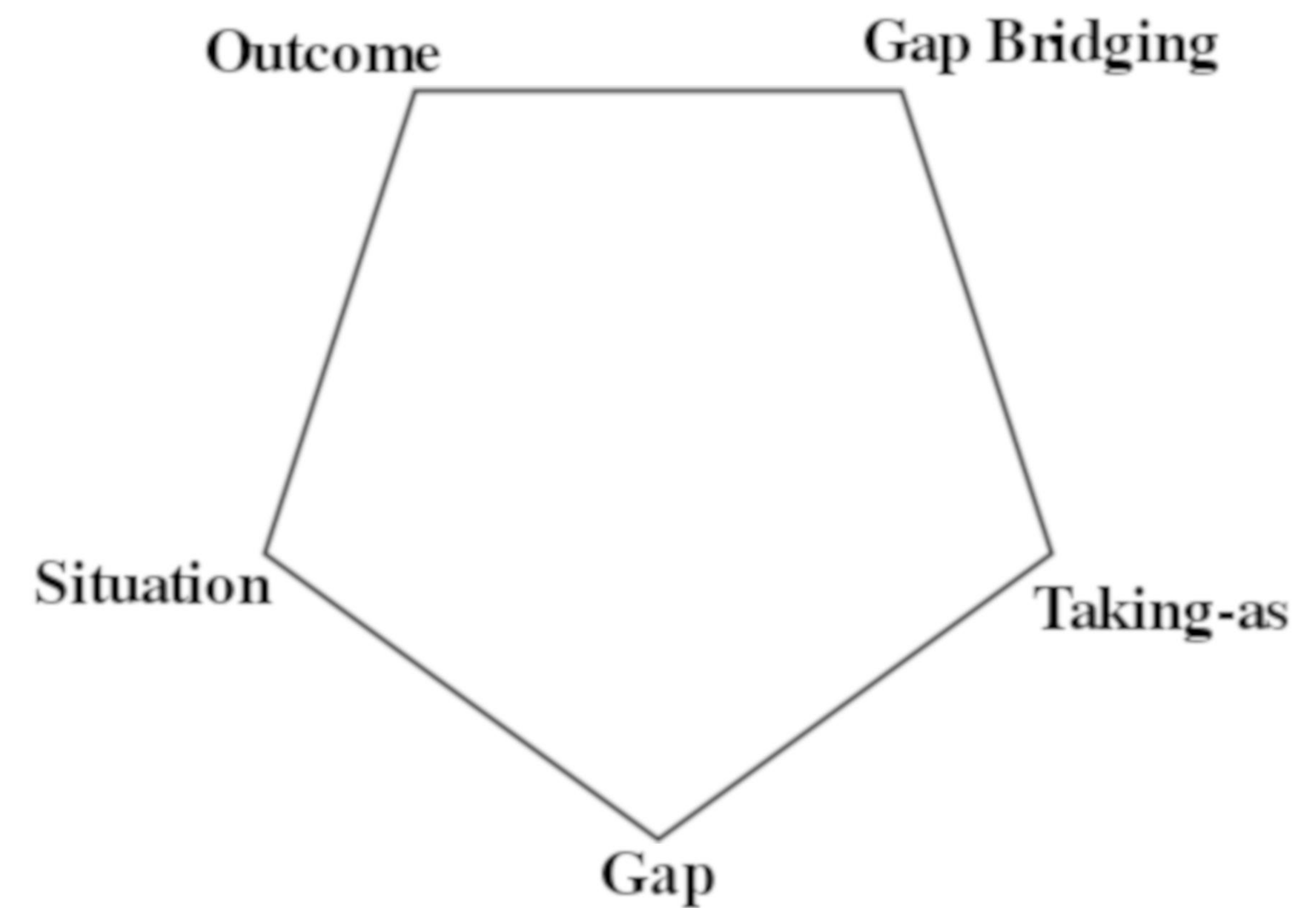
Dervin notes that individuals construct “*interpretive bridges over a gappy reality*” (Dervin, 1999b, p. 730), suggesting that the crux of Sense-Making is a *hermeneutic process*.

Dervin's Sense-Making Triangle



Model adapted from Dervin, 1992

Proposed Hermeneutic Pentagon Model



New model was developed based on a textual analyses (McKee, 2003) of Dervin's writing on Sense-Making (Dervin & Frenette, 2003) and Heidegger's ontological hermeneutics (Heidegger, 1927/1962).

The pentagon model separates the individual's hermeneutic *taking-as* moment from the subsequent information practices or actions that actually constitute gap-bridging.